

Hospitality & Tourism Cluster

Lodging Pathway

Front Desk - This major prepares students as front desk workers who check in and check out guests, make reservations, and answer inquiries at lodging establishments. Students receive an overview of hospitality positions in the rooms and food and beverage division of a lodging operation with an emphasis on guest service and professionalism. Instruction includes training in marketing and sales for planning and executing events, front desk operations, food and beverage service, hospitality services, housekeeping skills and industry safety.

Lodging Management Worker - This major prepares students as lodging management workers who organize and simplify many guest services like making reservations, assigning guest rooms and conference rooms, and calculating bills. Students receive an introduction to family and consumer science along with an overview of the travel and tourism industry, including hospitality positions, food service, front office and reservation and housekeeping. Curriculum includes an emphasis on guest service and professionalism as well as a job shadowing component.

Hospitality Steward - This major prepares students as hospitality stewards who support departments in a food and beverage operation or lodging establishment by performing tasks such as filling ice machines, polishing silverware, transferring food items, washing dishes, cleaning, and removing trash. Instruction incorporates kitchen fundamentals such as safety, sanitation, and kitchen equipment and an introduction to careers in the hospitality and tourism industry including food service, lodging, travel and tourism, recreation and attractions. The ServSafe certification by National Restaurant Association may be taught/obtained during this course.

Housekeeper - This major prepares students as housekeepers who clean and maintain living areas such as hotel/motel rooms, private residences, and retirement facilities. Students are introduced to careers in the hospitality and tourism industry including food service, lodging, travel and tourism, recreation, and attractions. Instruction includes an overview of hospitality and lodging management as well as hospitality services, basic housekeeping skills, and industry safety.

Lodging Management Assistant - This major prepares students to become department managers for the hotel and hospitality industry, providing guests with the comforts of home, including cable television, Internet services, fitness equipment, and health spas. Instruction includes training in marketing and sales for planning and executing events, front desk operations, food and beverage service, hospitality services, housekeeping skills, and industry safety. Students will intern with a lodging management organization to apply and utilize skills gained.

Service Careers Housekeeping Assistant - This major introduces students enrolled in the Service Careers majors to entry level jobs in the housekeeping industry where they will clean and maintain living areas such as hotel/motel rooms, private residences, and retirement facilities. Included are safe practices, use of tools and equipment, and safe handling of chemicals related to the housekeeping industry along with life skills and employability skills. Students receive job

training in housekeeping skills such as vacuuming, dusting and changing bedding, and sanitizing rooms and furniture.

Housekeeping Workforce Transition (T&I) - This major will be used for all Individualized Cooperative Education (ICE) programs to build their training outline. Students will focus on employability skills while receiving hands-on experience in the housekeeping industry. Included is a work-site experience (WSE) where students develop proficiency skills unique to their given occupation along with a formal mentoring program designed to accelerate an individual student's skill development.

Restaurant & Lodging Assistant - This major prepares students as restaurant and lodging assistants who work in entry-level food service, housekeeping, and lodging positions. Students receive an overview of hospitality positions in the rooms and food and beverage division of a lodging operation and skills required for individual positions with an emphasis on professionalism as well as safety and security. The Skills, Tasks, and Results Training (START) course is an integral component of this major, and students will intern with a lodging management organization to apply and utilize skills gained.

Lodging Manager - This major prepares students to become managers for hotel or motels, camps, inns or bed-and-breakfasts, or recreational resorts by providing guests with the comforts of home, including cable television, Internet services, fitness equipment and health spas. Instruction includes training in marketing and sales for planning and executing events, front desk operations, food and beverage service, hospitality services, and housekeeping skills as well as marketing concepts and applications. Students will focus on leadership and management skills and the use of technology in the lodging industry and will intern with a lodging management organization to apply and utilize skills gained.